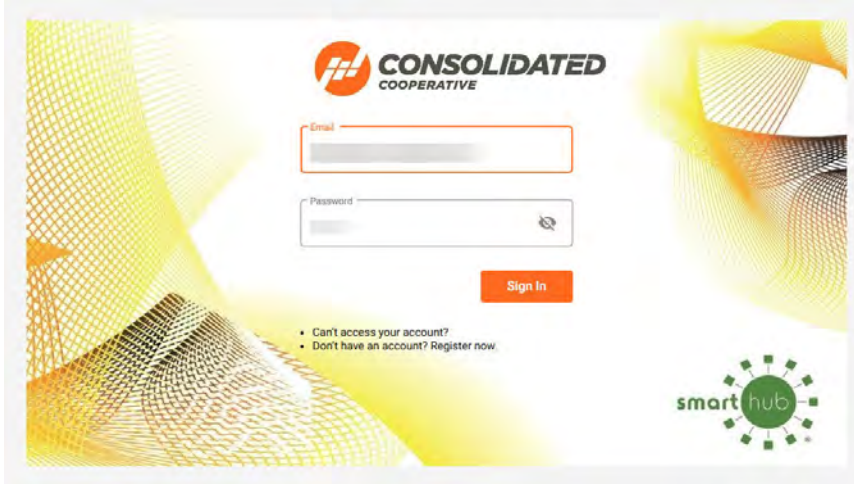
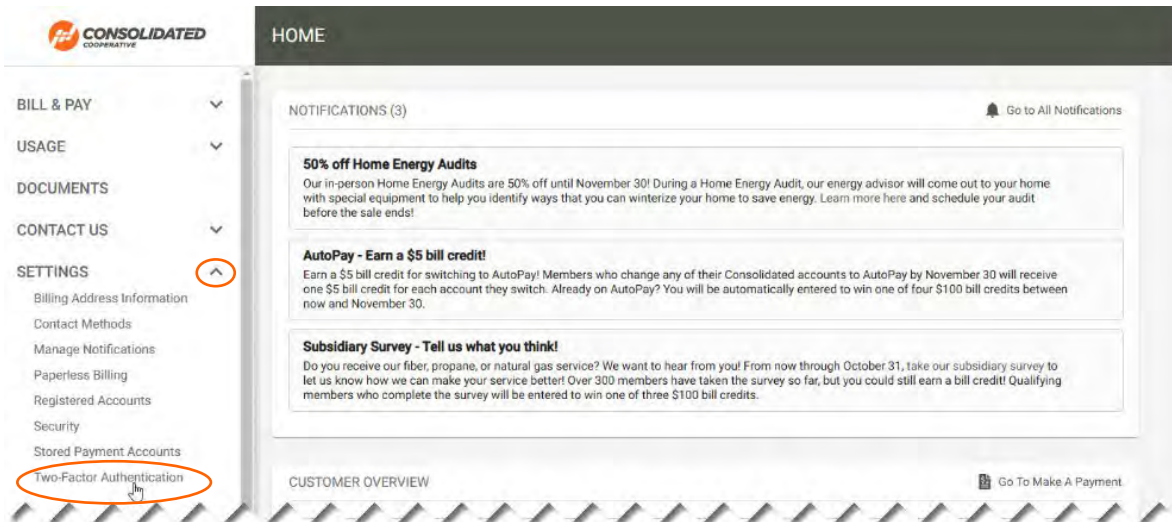


SmartHub: Two-Factor Authentication y Guide

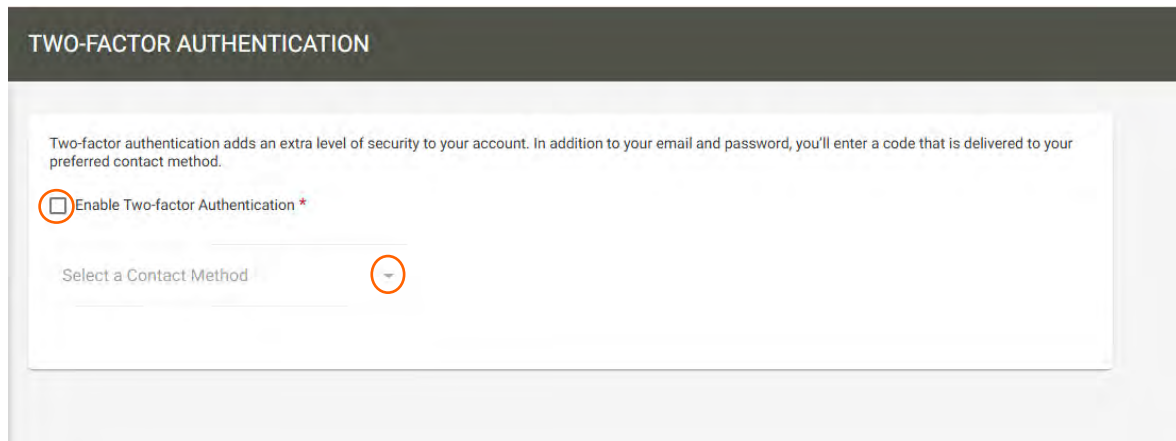
1. Uki p"kp"qt"tgi kurgt"ht"Uo ctJ wd"cvconsolidatedelectriccoop.smarthub.coop/Login



2. Use the drop-down arrows to open the *Settings* menu on the left side of your screen. Select "Two-Factor Authentication" to open the Two-Factor Authentication screen.

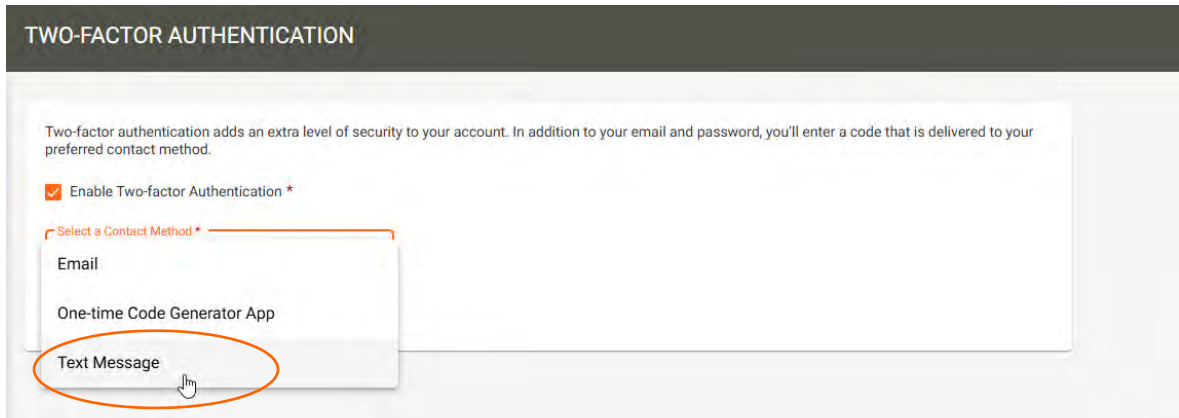


3. Click the checkbox next to "Enable Two-factor Authentication" and select your preferred method. You can have a code sent to your phone via text message, or choose to use a one-time code generator app.



Text Message Instructions

1. Select “Text Message” from the dropdown menu.



TWO-FACTOR AUTHENTICATION

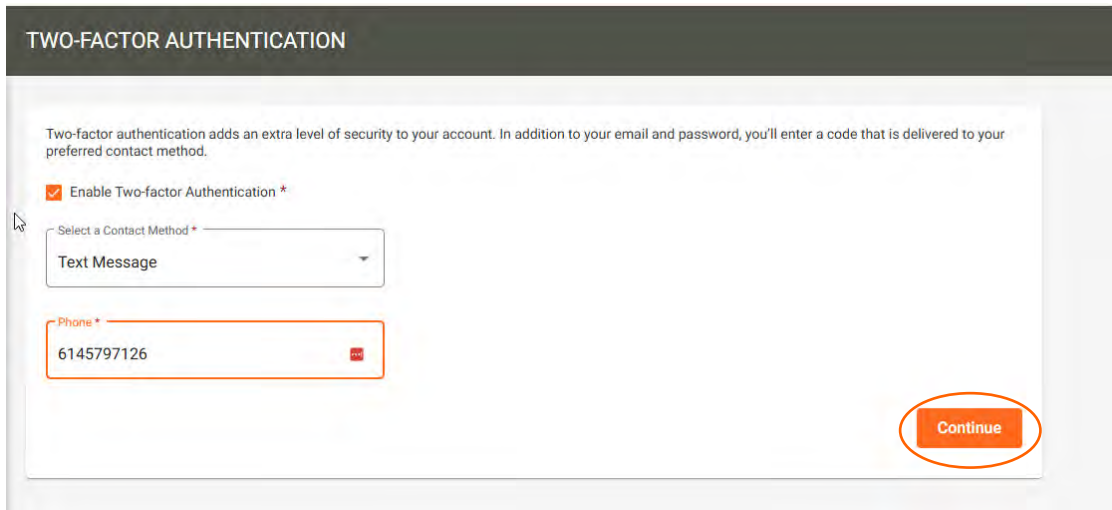
Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

Enable Two-factor Authentication *

Select a Contact Method *

- Email
- One-time Code Generator App
- Text Message**

2. Enter the cell-phone number that you would like to receive the code. Make sure to use your main cell number, or the number of a phone that you will have on-hand whenever you need to log in to SmartHub. Then, click “Continue” button.



TWO-FACTOR AUTHENTICATION

Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

Enable Two-factor Authentication *

Select a Contact Method *

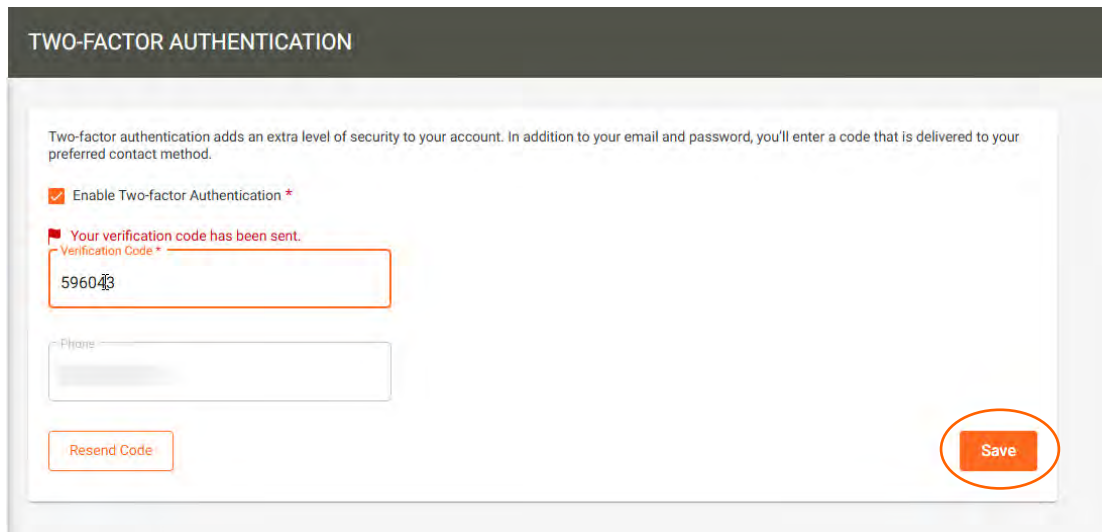
Text Message

Phone *

6145797126

Continue

3. Once you click the “Continue” button, SmartHub will send a verification code to the phone number you provided in the previous step. Enter the code that you receive and click the “Save” button to finish your setup process.



TWO-FACTOR AUTHENTICATION

Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

Enable Two-factor Authentication *

Your verification code has been sent.

Verification Code *

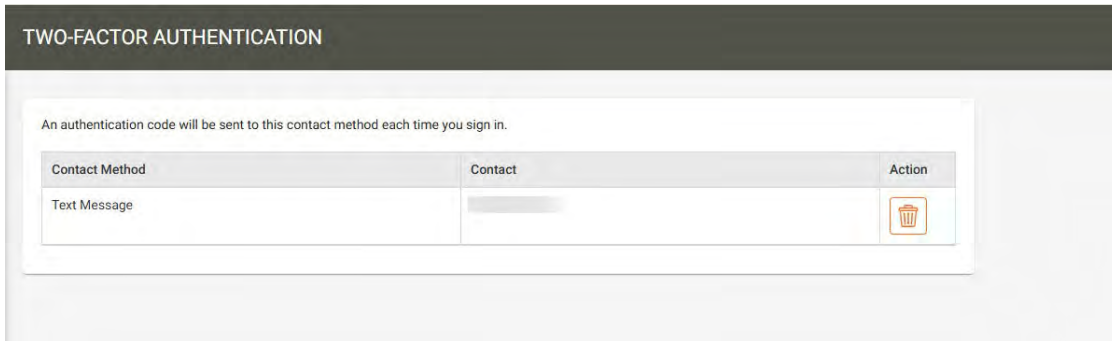
596043

Phone

Resend Code

Save

4. Congratulations! Two-Factor Authentication is now set up, and your account is more secure.



5. When Two-Factor Authentication is active, you will be prompted to enter a new one-time code that SmartHub will send to your phone number each time you log in.
- a. If you are using a device that no one else has access to, like a secure home computer, you can select “Don’t ask me again on this device” and SmartHub will no longer require Two-Factor Authentication when accessing your account from that device. *We do not* recommend selecting this check box if you are using a public computer or a device that others may be able to access.

